

E-Z Dump, Inc.
Service Agreement

Customer Name: _____
Account Number: _____

Thank you for ordering with E-Z Dump, Inc.
Please read the following documents thoroughly as it explains your charges.

IMPORTANT: Dumpster Arrival

Your container should arrive within 24-48 business hours from time of order, pending circumstances.

Dumpster Rental:

When the container is delivered, you're able to keep the container for as long as needed. However, your container must be emptied at least once every thirty days. If there is no activity after the 30 days a \$5.00 per day fee will be incurred starting on the thirty-first day (31) day. The thirty days will restart after each swap. This charge will be in addition to the actual pulls and tonnage of the container. Even if the rental fees are paid, the container will have to be changed out at least once every six months. This helps maintain the container from deteriorating.

Unsuccessful Container Pick-up or Delivery Attempts:

A fee will be charged for unsuccessful attempts as a result of vehicles blocking the container, locked gates or fences, low power lines or tree branches, inaccessible driveways or parking lots, and/or any other reason(s) out of our control blocking access to the container. Other reasons include but are not limited to containers overfilled with materials, overweight and can't be picked up by the truck, and debris hanging off sides or out of top of container. Please do not overload the container. The container should not exceed "water level" at the top of the container or "half-full" when contents are brick/block/concrete/asphalt materials. There will be a service charge for driver delay, inaccessible drop-off/pick-up/dig-out. This fee covers the driver's pay, fuel cost, and time for re-routing. You will be contacted about the condition of the container and be responsible for rescheduling service once the issues have been resolved. We are not responsible for the weather; therefore, there will be no adjustments in pricing due to wet debris.

Prohibited Materials:

A List of Acceptable/Non-Acceptable items will be provided along with this agreement. **HOUSEHOLD TRASH and TIRES are strictly prohibited in the containers!** If ANY non-acceptable item(s) are found in container, your pricing will adjust to cover cost for proper disposal.

Contact Information:

E-Z Dump, Inc.
Po Box 530
Murrells Inlet, SC 29576

Phone: 843-650-7711
Email: ezdump@hotmail.com
Fax: 843-903-5558

Hours of Operations:
8:00 am to 4:00 PM
Monday - Friday

Cancellation:

Containers cancelled after an "attempt to deliver" has been made, will result in a fee of \$50.00.

Deposit:

A Security deposit is due upon delivery of all containers and will remain on the account until the last container is pulled & account is closed. Deposit will ONLY be applied to your final invoice. The deposit will not show on your monthly statement but will remain open on the account. There is a 3.25% convenience charge on all credit card transactions.

Terms & Conditions:

Our terms are NET due on receipt of Invoice. A finance charge of 18% per annum will be charged on any invoice over 30 days. Any account over 40 Days will be suspended until paid in full. If you do not understand these terms & conditions, please call our office for clarification. When the account is closed the deposit will be applied to the final bill. If there is an outstanding balance after 30 days, the undersigned agrees to have the remainder of the outstanding balance charged to the credit card on file. **There is a 3.25% convenience charge on all credit card transactions.**

As you have requested, E-Z Dump, Inc., may enter your property for the purpose of delivering, servicing, and removal of the roll-off container(s). E-Z Dump, Inc. will be held harmless and indemnity of all liability related to and/or resulting from said acts. E-Z Dump, Inc. is not responsible for damages to driveways, curbs, sidewalks, landscaping ie: grass, shrubs/bushes and/or flowers, waterlines, etc.

By my signature below, gives E-Z Dump permission to run my credit card given over the phone and I agree that I am the responsible party for the payment of charges on the cans I order from E-Z Dump, Inc, regardless of the ownership of the property they are ordered for. And that all other terms and conditions stated above are accepted. These forms will expire two years from date signed and will need to be updated.

Customer Signature: _____ **Date:** _____

Delivery: Depending on Location of the Container-Contact office

Zone Any Size each new delivery (Non-Refundable)

1 \$25.00
2 \$50.00

Pull Fee: Per Pick Up

Depending on Location & Size of the Container-Contact office

Zone	15 Yard	30 Yard
1	\$150.00	\$200.00
2	\$200.00	\$250.00

Disposal Fee: Per Ton -2 ton minimum

\$46.00

Fuel Charge:

15% of TOTAL bill

Household Garbage

\$70.00-per ton. W/ 3 ton min.

Unauthorized Disposal-

\$25 per item

Relocation:

\$75.00 - \$100.00 Depending on distance

Trip Charge: Obstruction/Blocked:

\$75.00-1st Attempt-
\$100.00-2nd Attempt

Overweight:

\$50.00 15 yds. (over 5 Ton)
\$75.00-30 yds. (over 10 Tons)

Tire Fee:

\$10.00 each

Rental:

\$5.00 Per day-After 30 days with no activity

Delay of Driver:

\$50.00-15 – 20 Minutes
\$75.00-20 – 30 Minutes

Rates may be subject to change based on market changes

Customer Signature: _____

Date: _____

C & D Acceptable Waste

Acceptable Waste	Unacceptable Waste
Brush, Limbs, Stumps, Logs	No Garbage-Household / Food/ Office
Dirt, Clay, Rocks	No Tires
Sand, Gravel, Silts	No Drums-Plastic or Metal
Mattress & Box Springs	No Chemicals Nor their containers
Bricks & Masonry Blocks	No Pesticides Nor their Containers
Cardboard	No TVs, VCRs, Radios, DVDs or Electronics Devices
Dry Paint Cans	No Fluorescent Tubes or Ballast
Fiberglass Matting	No Electrical Components or Waste Containing PCB's
*-Floor Coverings & Tile	No Railroad Ties nor Creosote Poles
Glass & Mirrors	No Waste contaminated with petroleum products (i.e. Oil cans, absorbents containers, parts, tar, sealants)
Glass Wire (Optical Fiber)	No Waste containing Pesticides/Herbicides
Hardened Concrete	No Waste containing Preservatives
*-Insulation Material & Ceiling Tiles	NO LIQUIDS
Lumber & Wood	No Compact Fluorescent lights
Signs, Mailboxes, Awnings	No Computer nor Monitors
Hardened Asphalt Concrete	No DVD nor CD Discs
Vinyl Siding & Structural Fabrics	No soil, dirt, clay, sand contaminated with any unapproved chemicals or petroleum products
Packaging Materials	NO Appliances
**-Pallets & Crates	NO Mattresses
*-Pipes & Tubing (containing NO liquids)	
Plaster & Plaster Board	
Poly-fiberglass, Cured	*-Any Material containing Asbestos must have the proper DHEC forms completed approving disposal at this site
*-Shingles & Roofing Materials	
Structural Steel & Plastic	** -Pallets or Crates marked with the letters "MB" (pesticide methyl bromide) are NOT acceptable.
Furniture	
Non-motorized Large Toys	

PLEASE NOTE- It is the responsibility of the contractor/Lessee to remove any unacceptable items from containers. If items are found after dumping, an additional charge will be added to the invoice. If you have any questions about whether or not you can put an item in the container, please call the office 843-650-7711.

I have read and understand the acceptable waste list.

Customer Signature: _____ **Date:** _____